



## DELL KACE™ APPLIANCE OVERVIEW

### EASY-TO-USE, COMPREHENSIVE, AFFORDABLE SYSTEMS MANAGEMENT APPLIANCES

The Dell KACE™ Family of Systems Management Appliances fulfills the systems management needs of any organization from initial system deployment to ongoing management and retirement.

**Designed to save you time, and save your company money, KACE Appliances typically install in one day at a low total cost of ownership.**

#### THE DELL KACE DIFFERENCE

KACE is the leading provider of systems management appliances. Our goal is to transform systems management generalists into systems management gurus, saving you time and saving your company money.

#### EASY TO USE

KACE users typically deploy in one day, and train via the Web in only hours. All KACE Appliance functions are driven by an intuitive, Web-based user interface that allows for advanced administrative tasks to be handled by junior administrators.

#### COMPREHENSIVE

KACE Appliances pre-integrate and deliver the functionality needed to solve your systems management challenges, from initial system deployment to ongoing management and retirement. It's all in the appliance.

#### AFFORDABLE

KACE Appliances have a low total cost of ownership. Because it is a hardened and self-healing appliance, there are no hardware or software pre-requisites, no professional service fees and no hidden costs.

#### ALSO AVAILABLE AS VIRTUAL APPLIANCES

**KACE Appliances are available as both physical and virtual appliances, providing customers with a variety of deployment options and allowing them to leverage their investment in VMware Infrastructure. Go to [www.KACE.com](http://www.KACE.com) for details.**

“I love the ease and simplicity of use. The KACE Appliance is an elegant solution to a complicated problem...what this company has done I find really amazing.”

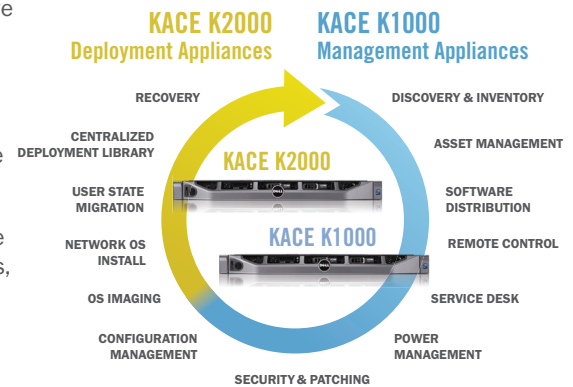
— Leigh Scaggs, Network Administrator, Boyd County Public Library



**THE CHALLENGE:** Systems management professionals in organizations of all sizes are charged with doing more with less. Hardware and software inventory, patching, software distribution and OS deployment are a few of the tasks they need to manage daily. They need innovative solutions that allow them to easily and effectively address these challenges.

**THE OPTIONS:** Software-based solutions are typically designed for the largest enterprises, and the prerequisite software, hardware, services, maintenance and training can be too costly and complex. Point solutions are typically not integrated and lack key functionality. Now there's an alternative.

**THE SOLUTION:** The KACE Family of Systems Management Appliances provides organizations of all sizes with comprehensive, end-to-end systems management and deployment capabilities via affordable and easy-to-use appliances.



#### KACE CUSTOMER SURVEY RESULTS

Over 61% of users evaluating ROI report the KACE Appliance paid for itself in under three months

Over 68% of KACE customers deployed in less than a week

84% of KACE customers reported “high” satisfaction with KACE Appliances

#### KACE BENEFITS

Organizations of all types use the KACE Family of Appliances to gain benefits in markets such as education, state and local government, healthcare, financial services, manufacturing, legal, and many more.

- ✓ Deploy in as little as one day
- ✓ Train in hours
- ✓ Upgrade in minutes
- ✓ Low total cost of ownership
- ✓ No hardware or software pre-requisites
- ✓ No professional service fees
- ✓ Virtually no administration
- ✓ Intuitive Web-based interface

#### THE APPLIANCE ADVANTAGE

KACE Appliances make comprehensive systems management solutions accessible for all companies by eliminating the cost and complexity barriers of traditional software packages. KACE Appliances deliver a complete, pre-integrated bundle of operating environment and application software via a dedicated server appliance. KACE Appliances eliminate many of the deployment and administrative complexities and costs of traditional software solutions such as hardware procurement, software installation, integration, maintenance and training. Additionally, KACE Appliances provide exceptional performance, reliability and scalability through a purpose-built solution that is pre-tuned, hardened and self-healing.

## DELL KACE FAMILY OF SYSTEMS MANAGEMENT APPLIANCES

KACE Appliances deliver a powerful set of systems management capabilities that help businesses manage laptops, desktops and servers, improve security, meet compliance requirements and decrease user downtime; yet they perform behind a simple-to-use interface designed for systems administrators of all skill levels.

### KACE K1000 MANAGEMENT APPLIANCE

**KACE K1000 Management Appliances fulfill the systems management needs of any organization.**

#### Device Discovery & Inventory

- Network-wide discovery of all hardware and software capturing accurate, detailed, up to date inventory

#### Patch Management

- Automated vulnerability analysis and the delivery of patches across platforms, operating systems and applications

#### Asset Management

- Unified computer, software and non-computer asset tracking and compliance reporting, from deployment to retirement

#### Configuration & Policy Management

- Configuration management and enforcement via pre-packaged or custom policies

#### Power Management

- Create and deploy energy saving power management configuration policies

#### Reporting & Dashboards

- Both pre-packaged and custom, wizard generated reports

#### Remote Site Replication

- Remote site resource distribution for geographically diverse organizations using existing file servers

#### Broadcast Alerts

- For user notification of important events such as the interruption of e-mail service

#### Organizational Management

- Multiple domain support for decentralized IT environments

#### Software Distribution

- Remote distribution and installation of applications and digital assets including LDAP/AD integration and Dell OpenManage Update Services

#### Virtual Containers & Secure Browser

- Virtual Containers for simplified distribution and management of key applications including specialized support for browsers to protect against web-based threats

#### Service Desk & User Portal

- Integrated incident and problem management including trouble ticket management, software library, knowledgebase, and User Portal

#### Security Audit & Enforcement

- Vulnerability assessment and remediation utilities to identify and lock down end point security vulnerabilities and quarantine problem nodes

#### Administrative Alerts

- E-mail alerts on a variety of computer and network attributes for easy exception-based management

#### Remote Control

- Enabling centralized problem resolution with no site visit required

#### AppDeploy™ Live

- Enjoy deployment tips and command line suggestions via an exclusive feed from our AppDeploy.com community



### KACE K2000 DEPLOYMENT APPLIANCE

**KACE K2000 Deployment Appliances fulfill the systems deployment needs of any organization.**

#### Disk Imaging

- Intelligent, file-based K-imaging reduces image management, capture and storage costs

#### Windows Driver Harvesting

- Upload all the drivers of any known valid system on your network to the K2000

#### Centralized Deployment Library

- Centrally store all deployment assets in one easy-to-manage and secure location

#### Remote Systems Repair & Recovery

- Remotely recover corrupt systems that will not boot utilizing a GUI-based preinstallation environment

#### Windows Network OS Install

- Hardware independent provisioning of any system

#### Windows User State Migration

- Centrally captures, stores and deploys user-specific settings and files along with operating systems and applications

#### Pre & Post Deployment Configuration

- Automate all deployment tasks including RAID and BIOS configuration, as well as application installation and script execution

#### Remote Site Management

- Remote site support without dedicated hardware or staff

#### Computer Inventory Scanning & Assessment

- Collect detailed hardware inventory on target systems

#### MANAGED OPERATING SYSTEMS



iPhone or iPod Touch 2.0 and later  
\*K1000 only

#### SUPPORTED VIRTUAL KACE APPLIANCE PLATFORMS

- VMware ESX and ESXi Server 3.5 or 4.0
- Open Virtualization Format (OVF)



#### About Dell KACE

Dell KACE (NASDAQ: DELL) is the leading systems management appliance and delivers affordable, easy-to-use, comprehensive systems management capabilities that are typically installed in one day and offer a low total cost of ownership.



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